

### **REQUEST FOR QUOTE (RFQ)**

# APPOINTMENT OF A SUITABLE SERVICE PROVIDER FOR BUILDING MAINTENANCE AT THE ATNS AVIATION TRAINING ACADEMY FOR A PERIOD OF THREE (3) YEARS AS AND WHEN REQUIRED.

Date:	16 September 2022			
RFQ Number	ATNS/RFQ097/16/09/2022/2023 ATA Building Maintenance			
Department	ATNS: Aviation Training Academy			
Closing Date and Time:	06 October 2022 @ 10h00 CAT			
Expected delivery date	TBC with the appointed bidder.			
Validity Period	90 days from the closing date			
	B-BBEE Certificate or Sworn Affidavit			
	2. Tax Pin Status			
	3. CSD Report			
Required Returnable	4. Banking Details with bank stamp			
Documents:	5. ID copies of members/directors			
	6. CK Documents			
	7. Pricing Schedule/Quotation			
	8. Signed and completed SBD Forms			
	1. CIDB grading 1 GB or higher			
	2. Two (2) reference letters from contactable companies that			
	a bidder is currently providing or have provided with a			
	similar service (Construction ). References must be in a			
Mandatory Requirements	form of a signed reference letters on a client's business			
	letterhead stating the scope and description of the services			
	rendered, contract duration, with contact name, Contact			
	number and position of the referee. Reference letters must			
	not be older than 5 years by closing date			
	Date: 29 <sup>th</sup> September 2022			
Compulsom Cita Inchestica	<b>Time</b> : 10h30 to 12h00 CAT			
Compulsory Site Inspection	<b>Venue</b> : ATNS Aviation Training Academy, OR Tambo International Gate 14 Bonaero Drive, Bonaero Park, Kempton			
	Park			

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DESCRIPTION	APPOINTMENT OF A SUITABLE SERVICE PROVIDER FOR BUILDING MAINTENANCE AT THE ATNS AVIATION TRAINING ACADEMY FOR A PERIOD OF THREE (3) YEARS AS AND WHEN REQUIRED.		
	Thokop@atns.co.za		
	Procurement Officer: Thoko Phukubye		
	OR		
<b>Quotation Delivery Address</b>	ATNS Company Limited,		
	Eastgate Office Park, Block C,		
	South Boulevard Road,		
	Bruma,2298		
Enquiries	Procurement Officer: thokop@atns.co.za		

The ATNS requests your quotation on the goods and/or services listed hereunder and/or on the available RFQ forms. Please furnish all information as requested and return your quotation on the date stipulated. Late and incomplete / missing documentations will invalidate the quotation submitted. Suppliers which are not registered on the government central supplier database will not be considered. ATNS is not obliged to accept the lowest or any submission received. ATNS reserves the rights to accept the whole or any portion

This RFQ will be evaluated on the basis of the 80:20-point system as stipulad in the Preferential Procurement Policy Framework Act (Act number 5 of 2000) & the ATNS' **Procurement Policies and Procedures.** 

#### **BIDDING STRUCTURE**

Indicate the type of Bidding/Biding Struct	ure by marking with a	ın 'X'
Individual Bidder		
Joint Venture		
Consortium		
With Sub-Contractors		
Other		
If Individual:		
Name of Bidder		
Registration Number		
VAT Registration Number		
Contact Person		
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ATNS/RF



Telephone Number		
Fax Number		
Cell Number(s)		
E-mail Address		
Postal Address		
Physical Address		
If Joint Venture or Consortium	, indicate the name/s of the partners:	
Company Name		
Registration Number		
VAT Registration Number		
Contact Person		
Telephone Number		
E-mail Address		
Fax Number		
Postal Address		
Postal Address Physical Address		
Physical Address  HAS AN VALID TAX CLEAR	ANCE CERTIFICATE AND PIN BE URE AND/OR SUB CONTRACTORS	
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Physical Address  HAS AN VALID TAX CLEAR  CONSORTIUM, JOINT VENT	URE AND/OR SUB CONTRACTORS	
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Physical Address  HAS AN VALID TAX CLEAR CONSORTIUM, JOINT VENT YES  PLEASE INDICATE THE TY CLOSED CORPORATION OI Indicate the Type of Company  GNATURE OF BIDDER:	PE OF YOUR COMPANY E.G. PRI	VATE COMPANY OR

Air Traffic and Navigation Services Company SOC Limited

Company Reg. No. 1993/004150/30

ISO 9001 certified

ATNS/RFQ097/16/09/2022/2023 ATA Building Maintenance

Eastgate Office Park, Block C, South Boulevard Road, Bruma Private Bag X15, Kempton Park 1620 Tel +27 11 607 1000 | Fax +27 11 607 1570 www.atns.com Directors: S Thobela (Chairman)
NP Mdawe (Chief Executive Officer)
JM Moholola (Chief Financial Officer)
KN Vundla, LN Ngema, ZG Myeza, JC Trembath
S Badat, KS Boqwana, N Kubheka, CR Burger, T Kgokolo

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**ANNEXURE A: Technical Specification** 

1. EXTENT OF WORK

1.1. ROLE AND OBJECTIVES

Building maintenance is aimed at assisting ATNS AVIATION TRAINING to accomplish its risk management objectives by ensuring the effectiveness of its building maintenance within THE

Aviation Training Academy.

The objective of this RFQ is to appoint suitable building maintenance service provider that can provide assurance to ATNS AVIATION TRAINING Management in discharging its responsibilities regarding building maintenance. The suppliers must demonstrate the capability to perform effective building maintenance in accordance with all legal and statutory

requirements.

1.2. SCOPE OF WORK

Service providers are herewith invited to submit a RFQ for the building maintenance of existing

buildings at Aviation Training Academy sites.

ATNS AVIATION TRAINING ACADEMY would like to appoint a service provider to provide

building maintenance for a period of three (3) years.

1.2.1 The proposals should be for the following:

Maintenance of the existing building monthly and ad-hoc base. See Annexure A for

more details of building to be maintained, And Annexure B for the suggested

maintenance Task List.

Provide repair services on existing Aviation Training Academy building, including

our Top Sky (Including local and remote sites) when required.

Supply and deliver building related material on quotation base.

Recommend on required repairs after maintenance/inspection.

Inspecting of Aviation Training Academy buildings (sites) on request.

Response to call outs for emergency repairs.

All replaced items shall come with 12 Month warranty and guarantee.



#### 1.2.2 General

- Demonstrate experience and expertise in building maintenance and compliance with applicable laws and regulations.
- Maintain the core team throughout the duration of the contract.
- The service provider must provide all materials, labour, and transport to complete maintenance, the removal of existing building items and the installation of the new items if necessary.
- The quoted prices must include all hourly rate, labour and transport costs.
- The quoted price must Include VAT if applicable.
- The performance of any other ADHOC requirement requested by management on quotation basis.

#### 1.3. SPECIFICATIONS

#### Please take note of the following:

The Aviation Training Academy has been newly renovated (painting inside and outside, new ceilings, new lighting, new flooring, new office furniture and equipment) which means the Aviation Training Academy requires a handy man to facilitate all maintenance works, once a week.

#### ANNEXURE B:

- Building Maintenance activities may include, but not limited to the following activities: 1.3.1
- 1.3.2 All inspections needed for repairs or replacements will be recorded on a weekly inspection sheet for expediting of maintenance for the Aviation Training Academy and Top sky buildings.
  - Check and report/repair floors and wall tiles.
  - Check and report / replace fascia boards ceilings.
  - Check and report/repair door handles, door frames and locks, interior and exterior.
  - Check and report/repair furniture (desks, chairs, cupboards tables, ect)
  - Check and report/repair wallpaper, painted walls, interior and exterior.
  - Check and report /repair windows.
  - Check and report/repair blinds.
  - Check and report, plumbing/drains, leaking pipes, basins, and tapes.



- Check and report dates on fire extinguishers.
- Painting of classrooms and buildings, as and when required.
- Water proofing (Roof ceiling, Roof repairs, Gutter repair/replacement) when required,
- Check and report/repair plastering, as and when required.
- Check and report/repair Carpentry as and when required.
- 1.3.3 Should new requirements for installation of new building related items arises, the service provider should submit in writing a quotation for the new requirement.

#### 1.4. DELIVERIES

- Delivery must take place within 7 working days of placing an official order, unless if agreed with management.
- The service provider shall at all times remain fully and solely responsible for the timeous delivery of service/goods to ATNS AVIATION TRAINING ACADEMY.
- Delivery address is Aviation Training Academy O. R. Tambo International Airport Gate 14, Bonaero Drive, Bonaero Park, Kempton Park, Gauteng.
- Delivery of building maintenance items must include the off-loading thereof at the service provider's own risk and cost to the designated delivery addresses as indicated above.
- Service provider must supply and ensure their own labour for the offloading of the products.
- ATNS AVIATION TRAINING ACADEMY will place orders as and when required during the contract period.
- An official order must be issued before any delivery may be made to AVIATION TRAINING ACADEMY, unless if it is in an emergency.

#### 1.5. QUALITY

- 1.5.1 Quality Standards
  - The delivery of services to ATNS AVIATION TRAINING ACADEMY shall be carried out with best quality and to a high class of workmanship.
  - If, in the sole judgment of ATNS AVIATION TRAINING ACADEMY, the item is
    determined not to be equal/similar, the item shall be collected by the service provider
    and a correct item need to be delivered.



#### 1.5.2 Quality Tests

- ATNS may from time to time test the quality of services and non-compliance may result in the termination of the contract.
- All replacement items should carry (minimum of 1 year) guarantees or warrantees and defaults will be replaced at the cost of the service provider.

#### 1.6 SUPPLIERS' RESPONSIBILITIES

#### 1.6.1 The Supplier shall

- Provide all the necessary skills, resources, tools, equipment and experts, to carry out the works;
- Review, familiarize and understand the proposed sites including all constraints and environmental factors.
- Review, familiarize and understand the operational requirements of the facilities at the Aviation Training Academy sites.
- Any other reasonable works required to successfully deliver the services to the employer on time, on budget, at the accepted quality.
- Hand over all documentation to ATNS AVIATION TRAINING ACADEMY including condition reports after services, repairs, and installations.
- The supplier will procure and pay all supplies needed to carry out the works, by quotation/Tax Invoice, based on the managers approval.
- Supplier will submit the approved quotation or tax invoice to ATNS for processing Payment.

#### 1.7 PRICING

#### **APPENDIX C: COSTING**

Below table for pricing schedule over 3 years. All supplier costs to be included in the hourly rates

Items	Year 1 Rates	Year 2 Rates	Year 3 Rates
Escalation	N/A		
Labour Rate/Hour (Normal Hours) (R.)			
Labour Rate/Hour (Afterhours) (R.)			
Labour Rate/Hour (Saturday) (R.)			
Labour Rate/Hour (Sundays/Holidays) (R.)			
Mark up on purchases (%)			

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#### 1. TECHNICAL REQUIREMENTS, PRICE AND PREFERENCE POINTS

- The First stage, bids will be evaluated first for Pre-Qualification Criteria
  (Preferential Procurement Requirements) prescribed in Preferential Procurement
  Regulations. Only bids that meet Preferential Procurement requirements will be
  considered for further evaluation.
- Preferential Procurement Reform:

The Preferential Procurement Regulations, 2011 pertaining to the Preferential Procurement Policy Framework Act, Act No 5 of 2003.

- Preferential Procurement in ATNS will be implemented in line with the PPPFA and its
  amended Regulations. Where feasible, pre-qualification criteria for preferential
  procurement or subcontracting will be set to advance certain designated groups
  which are EMEs or QSEs which are at least 51% black owned (in line with the
  PPPFA). Where not feasible to set preferential procurement as a pre-qualification
  criteria ATNS shall evaluate suppliers in accordance with the B-BBEE Codes of Good
  Practice.
- The Second stage, Bids will be evaluated for Mandatory Technical Requirements
  and Functionality Evaluation. During this stage, Tender response documentation will
  be evaluated against compliance to the Mandatory documents required. Failure to
  submit Mandatory documents will result in disqualification.

#### **Mandatory Requirement**

Mandatory Criteria	Proof Required
CIDB grading 1 GB or higher	YES
Two (2) reference letters from contactable companies that a bidder is currently providing or have provided with a similar service (Construction). References must be in a form of a signed reference letters on a client's business letterhead stating the scope and description of the services rendered, contract duration, with contact name, Contact number and position of the referee. Reference letters must not be older than 5 years by closing date	YES

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 The Third Stage, bids will be evaluated in terms of the 80/20 preference point systems. Only bids that provide all documentation requested for Mandatory Requirements will be evaluated in accordance with the 80/20 preference point system.

Stage 1- Price/B-BBEE Evaluation.

- Tenderers will be evaluated in terms of the 80/20 preference point system, where a
  maximum of 80 points are allocated for price and a maximum of 20 points are
  allocated in respect of the level of B-BBEE contribution of the Tenderer.
- Points are allocated in terms of the BBBEE Codes of Good Practice guideline as indicated in the table below. Bidders must submit valid BBBEE Certificates which will be verified.
- Quotations will be evaluated in terms of Preferential Procurement Policy Framework
  Act using the 80:20 points system. 80 points will be awarded for price and 20 points for
  BEE points claimed.

Points for price	80
Points for B-BBEE (Max of 20):	20
B-BBEE status Level of Contributor	Number of Points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-Compliant contributor	0



#### 2. SUBMISSION INSTRUCTIONS:

- 2.1.1 Potential service providers are requested to provide a quotation that addresses all the items listed in the specification section as stated above.
- 2.1.2 Failing to comply with the instruction will lead to bids being disqualified.

#### 2.1.3 Each quotation should also include the following information:

- 1. The expiration date for the Quotation, if any.
- 2. Details of the contact person dealing with the quotation.
- 3. CSD Summary Report.
- 4. Black Economic Empowerment status of the service provider or legal identity of B-BBEE partner as well as the physical and postal address of the B-BBEE partner and capital structure.

Should it be necessary for a supplier to obtain clarity on any matter arising from or referred to in this RFQ document, please refer your enquiries, in writing, to the contact person(s) listed below. ATNS reserves the right to place responses to such queries on the website.

PROCUREMENT OFFICER:	Thoko Phukubye
TELEPHONE:	011 607 1000
E-MAIL:	thokop@atns.co.za

#### 3. SUBMISSION OF QUOTATION:

The RFQ Documents shall be delivered to the below:

Email to thokop@atns.co.za



#### **PART A**

#### **INVITATION TO BID**

YOU ARE HEREBY	Y INVITED TO	BID FOR REQUIREMENTS	S OF THE (	NAME	OF DEPARTM	ENT/ PUL	3LIC ENT	TTY)
	ATNS/RFQ0	097/16/09/2022/2023 ATA	CLOSING	;	06 October	CLOS	_	
BID NUMBER:	Building Mai		DATE:		2022	TIME:		10:00
		ENT OF A SUITABLE SERV						
DECODIDEION		IATION TRAINING ACADEMY FOR A PERIOD OF THREE (3) YEARS AS AND WHEN						
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		MAY BE DEPOSITED IN TH	וב פוט פט	X 511 U.	AIED AI (SIK	EEI ADL	JKESS)	
RFQ can be sent b	y email to: th	nokop@atns.co.za						
OR								
		any Limited,Eastgate Offic	e Park, Blo	ock C,				
South Boulevard I	Road, Bruma,	,2298						
					HNICAL ENQU	IRIES MA	Y BE	
		RIES MAY BE DIRECTED T	Ü		ECTED TO:			
CONTACT PERSO	N	Thoko Phukubye		CON	ITACT PERSON	l		
TELEPHONE NUM	BER	011 607 1478		TELE	EPHONE NUME	BER		
FACSIMILE NUMB	ER			FAC	SIMILE NUMBE	R		
E-MAIL ADDRESS		thokop@atns.co.za		E-MA	AIL ADDRESS			
SUPPLIER INFOR	MATION							
NAME OF BIDDER								
POSTAL ADDRESS	S							
STREET ADDRESS	S				T			
TELEPHONE NUM	BER	CODE			NUMBER			
CELLPHONE NUM	BER							
FACSIMILE NUMB		CODE			NUMBER			
E-MAIL ADDRESS								
VAT REGISTRATION	ON							
SUPPLIER COMPL	IANCE	TAX COMPLIANCE			CENTRAL			
STATUS	.,	SYSTEM PIN:		0.0	SUPPLIER			
				OR	DATABASE			
					No:	MAAA		
B-BBEE STATUS L		TICK APPLICABLE I	3OX]		BEE STATUS		[TICK	
VERIFICATION CE	RTIFICATE				EL SWORN		APPLICA	
		□ Vaa	□No	AFFI	DAVIT		BOX	
		☐ Yes [	No					
							☐ Ye	es
		RIFICATION CERTIFICATE				S & QSE	s) MUST	BE
SUBMITTED IN OF	RDER TO QUA	ALIFY FOR PREFERENCE	POINTS FO	DR B-E	BBEE1			

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.1.1. ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	□Yes [IF YES ENCLOSE	□No : PROOF]	.1.2. ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	□Yes □No  [IF YES, ANSWER  THE  QUESTIONNAIRE  BELOW]
QUESTIONNAIRE TO BIDDING	FOREIGN SUPPLIE	RS		
IS THE ENTITY A RESIDENT OF	THE REPUBLIC O	F SOUTH AFRICA	(RSA)?	☐ YES ☐
NO DOES THE ENTITY HAVE A BRA DOES THE ENTITY HAVE A PER YES □ NO			RSA?	☐ YES ☐ NO
DOES THE ENTITY HAVE ANY	SOURCE OF INCOM	ME IN THE RSA?		
YES NO IS THE ENTITY LIABLE IN THE I		M OF TAYATIONS		☐ YES
NO	KSA FOR ANT FOR	WI OF TAXATION?		☐ TE3
IF THE ANSWER IS "NO" TO AI COMPLIANCE STATUS SYSTEI NOT REGISTER AS PER 2.3 BE	WI PIN CODE FROM	THEN IT IS NOT A THE SOUTH AFRI	A REQUIREMENT TO REG CAN REVENUE SERVICE	ISTER FOR A TAX (SARS) AND IF



#### **PART B**

#### TERMS AND CONDITIONS FOR BIDDING

#### **BID SUBMISSION:**

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN **CONTRACT FORM (SBD7).**

#### 2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE. OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."



## NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:
CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution
DATE:



#### 1 PROTECTION OF PERSONAL INFORMATION

- 1.1 The Service Provider shall ensure that its employees, representatives and officers, comply with the provisions of the Protection of Personal Information Act, 2013 ("POPIA") and all other applicable data protection laws and, without limitation to the aforegoing, shall ensure the security and confidentiality of all Personal Information processed by that Party is in accordance with POPIA and all other applicable data protection laws.
- 1.2 The Service Provider must only process personal information of the Company and third parties on behalf of the Company, with the Company's knowledge or authorisation, treat such information which comes to their knowledge as confidential and must not disclose it unless required by law or in the course of the proper performance of the Service Provider's duties. The Service Provider must comply with the responsible party's obligations in clause section 19 of POPIA.
- 1.3 Where the Service Provider, its agents, subcontractors, officers, directors, shareholders, representatives, or employees has/have access to any Personal Information held by the Company for any reason in connection with this Agreement or is/are supplied with or otherwise provided with Personal Information by the Company or on behalf of the Company for any purpose, or are supplied with or otherwise provided with Personal Information relating to the Services, the Service Provider shall:
  - 1.3.1 process such Personal Information only for purposes of performing its/their obligations under this Agreement and shall not otherwise modify, amend or alter the contents of such Personal Information or disclose or permit the disclosure of such Personal Information to any third party, unless specifically authorised to do so by the Company or as required by law or any regulatory authority, and shall take all such steps as may be necessary to protect and safeguard such Personal Information;
  - 1.3.2 without prejudice to the generality of the foregoing, ensure that appropriate,



reasonable technical and organisational measures shall be taken by it/them to prevent –

- 1.3.2.1 the unauthorised or unlawful processing of such Personal Information; and
- 1.3.2.2 the accidental loss or destruction of, or damage to, such Personal Information; and
- 1.3.2.3 promptly notify the Company when it becomes aware of any unauthorised, unlawful or dishonest conduct or activities, or any breach of the terms of this Agreement relating to Personal Information.
- 1.4 The Service Provider shall be liable for all claims, demands, actions, costs, expenses (including but not limited to reasonable legal costs and disbursements), fines, losses and damages arising from or incurred by reason of any wrongful processing of any Personal Information by the Service Provider (including its agents, subcontractors, officers, representatives or employees) for any breach of its obligations or warranties.
- 1.5 Both Parties will comply with their obligations under POPIA in relation to personal information for which they are the responsible party.
- 1.6 The Service Provider must notify the Company immediately where there are reasonable grounds to believe that personal information has been accessed or acquired by any unauthorised person (Data Breach) and must assist the Company, at its own cost: a) with any investigation or notice to the Regulator or data subjects that the Company may make in relation to a Data Breach; and b) in responding to any directions by the Regulator to publicise the Data Breach, including assisting the Company to make public announcements if required.
- 1.7 The Service Provider indemnifies the Company against any civil or criminal action or administrative fine or other penalty or loss as a result of the Service Provider's breach of this clause.



#### **POPIA CONSENT**

- 1.1 The Service Provider, by submitting its proposal/ quotation, consents to the use of his/her personal information contained therein and confirms that:
- 1.1.1 The information is voluntarily supplied, without undue influence from any party; and
- 1.1.2 The information is necessary for the purposes of the engagement with ATNS.
- 1.2 The tenderer acknowledges that he /she is aware of his/her right to:
- 1.2.1 Access the information at any reasonable time for the purposes of rectification thereof;
- 1.2.2 Object to the processing of the information;
  - 1.2.3 Lodge a compliant with the Information Regulator.